



## **Reviewtext - Go2mobile's SMS Review Related Service Suites**

- Do you operate a restaurant?
- Run a retail store?
- Do you provide accommodation?
- Are you running/organising events?
- Do you want to see how customers rate your business?
- Do you want to know how your staff relate to customers?
- Do you want an edge over your competitors?
- Would you like to build a valuable marketing database of loyal customers that you can send offers to?

### **What can we at Go2mobile Solutions do for you?**

Reviews, comments, feedback are all essential and often neglected elements of a business. You cannot improve and maintain customers if you do not know how you are doing.

There are many paper based ways- which are often neglected, lost, or illegible. Using mobile technology allows your customers to relate instantly with you.

SMS is an inexpensive interactive marketing tool for real-time feedback/comments. Go2mobile has a series of applications to suit your requirements under its feedback group of review based services.

### **Advertise a mobile number for customers to SMS into:**

- View these replies within your own email account. ([SMS2Email >>](#))
- View these replies in a feature rich online environment that is also accessible via iPhone/Android ([Interactivetext >>](#) and [Interactivetext Smartphone Web App >>](#))
- Update your CRM by having these messages forwarded via HTTP Post ([HTTPtext >>](#)) and via Email ([Business+ >>](#))

On receipt of these comments you can reply automatically thanking the sender for their feedback & request whether they would like further updates/offers from your business. Thus creating a valuable marketing resource.

**Advertise a mobile number that people could send pictures relating to their comments into. These can be viewed:**

- Within your email account as attachments. ([MMS2Email >>](#))
- Within a feature-rich online environment. ([Go2mms >>](#))

**Smartphone Exclusively:**

Another way is to advertise a web address for people to submit feedback/reviews via a Smart Phone Web Application on their iPhone/Android- including their mobile, their comment and whether they would like further updates via text ([Bespoke Solutions >>](#)). You can then use a scheduled group messaging facility to interact with these customers ([Grouptext >>](#))

**Reviewtext Service Suite**

Bespoke Solutions	<a href="http://www.go2mobile.com/products/bspk.htm">http://www.go2mobile.com/products/bspk.htm</a>
Business+	<a href="http://www.go2mobile.com/products/go2mobilebusiness.htm">http://www.go2mobile.com/products/go2mobilebusiness.htm</a>
Go2mms	<a href="http://www.go2mobile.com/products/go2mobilego2mms.htm">http://www.go2mobile.com/products/go2mobilego2mms.htm</a>
Grouptext	<a href="http://www.go2mobile.com/products/go2mobilegrouptext.htm">http://www.go2mobile.com/products/go2mobilegrouptext.htm</a>
HTTPText	<a href="http://www.go2mobile.com/products/go2mobilehttpertext.htm">http://www.go2mobile.com/products/go2mobilehttpertext.htm</a>
Interactivetext	<a href="http://www.go2mobile.com/products/go2mobileinteractivetext.htm">http://www.go2mobile.com/products/go2mobileinteractivetext.htm</a>
Interactivetext Smartphone Web App	<a href="http://www.go2mobile.com/products/go2mobileinteractivetextapp.htm">http://www.go2mobile.com/products/go2mobileinteractivetextapp.htm</a>
MMS2Email	<a href="http://www.go2mobile.com/products/go2mobilemms2email.htm">http://www.go2mobile.com/products/go2mobilemms2email.htm</a>
Reviewtext	<a href="http://www.go2mobile.com/products/go2mobilereviewtext.htm">http://www.go2mobile.com/products/go2mobilereviewtext.htm</a>
SMS2Email	<a href="http://www.go2mobile.com/products/go2mobilesms2email.htm">http://www.go2mobile.com/products/go2mobilesms2email.htm</a>

Go2mobile Solutions Ltd Tel: +353 61 305300 Fax: +353 61 305302

Email: [info@mail.go2mobile.com](mailto:info@mail.go2mobile.com) Web: [www.go2mobile.com](http://www.go2mobile.com)

Managing Director: John Ahern